

HOUSE RULES OF VILLA RED ROCK

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To ensure that your stay is as pleasant as possible, and that hygiene and safety conditions are guaranteed for all, please carefully read these rules.

The person who pays and signs the House Rules is responsible for making them known to the other tenants.

Guests must supervise babies and children at all times.

It is strictly forbidden to organize parties or any other type of large gathering in the Seasonal Rental.

NUMBER OF PEOPLE

The villa can accommodate up to 8 people. If the number of tenants exceeds this capacity, the owner or his representative may refuse additional people.

a) Guests must ensure that the maximum number of Visitors is not exceeded, and that their guests comply with the House Rules.

b) Guests wishing to invite Visitors to stay overnight in the Seasonal Rental Property must inform the Manager at the time of their reservation: the maximum accommodation capacity of the villa is 8 people.

RENTAL PERIOD

This accommodation is rented to you for a specified period at the time of your booking, determined in your rental agreement. Under no circumstances may a customer claim any right to remain on the premises beyond this period.

ARRIVAL AND DEPARTURE

a) Arrival times are scheduled for the afternoon from 4 pm.

b) Departure times are scheduled for the morning before 11 am.

c) If there is no rental before or after, times may be more flexible upon request.

EQUIPMENT PROVIDED

a) This accommodation is rented with bedding (box springs and mattresses), duvets, and pillows, as well as bath and hand towels.

b) All kitchen equipment is also available to tenants: stove, oven, microwave, and a multitude of kitchen utensils.

USE OF THE PREMISES

a) All furniture is at your disposal. Please keep them in good condition and ensure their cleanliness. Moving them is prohibited.

b) Water, electricity, and air conditioning are included in the rental price. However, to respect the environment as much as possible, please turn off the lights when you leave a room, do not waste

water, do not leave doors and windows open for long if you are using the air conditioning, and please turn it off when you are not in the room.

POOL

- a) For safety reasons, the use of anything made of glass is forbidden in or near the pool. Non-compliance with this rule will result in a fine deducted from the security deposit.
- b) Guests agree to keep the pool safety barrier closed throughout their stay.
- c) Manipulating the pool valves is strictly forbidden.

BALCONY/TERRACE

The following rules apply to the use of the balcony and terrace: guests must ensure their safety and that of their children at all times. Running on the terrace and around the pool is strictly prohibited for safety reasons.

SAFETY AND COURTESY INSTRUCTIONS

- a) All amenities are at your disposal, subject to normal and reasonable use. In this regard, please do not throw anything into the toilet bowl, except toilet paper.
- b) Each access door to the accommodation is fitted with a lock and key. Ensure they are securely closed whenever you leave the premises. You are responsible for any theft or damage in the event of non-compliance with this clause.
- c) Any broken object and any damage caused must be reported as soon as possible. Failure to report may result in a deduction from the security deposit.
- d) Also, please note that bath towels must not leave the property (for example, to go to the beach). Beach towels are provided for pool use only. The loss of sheets or towels must be reported and may result in a deduction from the security deposit.
- e) It is strictly forbidden to organize parties or any other type of large gathering in the Seasonal Rental;
- f) Please respect the tranquility of the premises and use them in a way that is in line with their purpose. The sound volume, both inside and outside the property, must be contained to respect the peace of the neighborhood. In the event of conflict and or complaint, we reserve the right to expel the clients causing the disturbance.
- g) Out of respect for the neighbors, it is strictly forbidden to make noise in the evening after 10 pm and before 8 am.
- h) Children are strictly forbidden from using bicycles, scooters, skateboards, or balls inside the house.
- i) In an emergency, please alert emergency services (18 for the fire department, 15 for medical emergencies, 17 for the police).

All gatherings must comply with the other rules stipulated in these regulations, especially regarding Noise, Neighborhood, and the number of authorized Visitors.

PARKING

a) Guests and Visitors must comply with local parking regulations, as well as the other conditions mentioned above, and are asked to be considerate of neighbors and other vehicles.

b) Parking at the Seasonal Rental Property is as follows: scooters and carts must be parked inside the property or along the dead-end street provided it does not obstruct traffic.

CLEANING PACKAGE

a) A housekeeping service is included every day from 10 am to 12 pm. It includes cleaning the bedrooms and bathrooms and the kitchen.

b) A Cleaning fee of 150 euros may apply at the end of the stay if the client has not chosen to clean the premises themselves. Cleaning involves a clean kitchen, tidy dishes, sweeping and mopping the floor, cleaning the bathrooms and toilets, unmaking beds, and taking out the garbage.

HOUSEHOLD WASTE

Trash cans are available to you. Please respect the sorting rules. When you leave, please put the trash in the bin provided for this purpose at the entrance of the villa.

PETS

No pets are allowed inside the property for hygiene and safety reasons. Introducing a pet may result in a deduction from the security deposit or eviction.

BOAT MOORING BUOY

A boat mooring buoy is available to guests wishing to anchor in front of the villa; however, we are not responsible for any inconveniences that may occur during the stay. We decline all responsibility.

IN CASE OF CYCLONE

In the event of a cyclone, the Tenants of the villa must leave the premises for safety reasons. If the stay is not finished at the time of departure, the payer will be credited for the days not spent at the villa.

SAFETY AND COURTESY INSTRUCTIONS

The safety and comfort of all residents are a priority in our villa. To ensure that the villa remains a safe and welcoming place for all, it is crucial to remind each tenant of the importance of not forgetting medication in the villa after their departure.

Forgetting medication can pose serious health risks to future occupants or maintenance staff who might find these medications.

IN CASE OF A PROBLEM

a) In the event of a breakdown or malfunction, please contact us immediately. We will then do our best to resolve the situation. No refund for troubleshooting or repair will be considered without our agreement.

b) In the event of breakage, damage, or deterioration, please report it during your stay, even if no damage seems apparent. In case of loss or damage to items of the accommodation, the amount of the deposit may be reduced by the cost of repair or possible replacement.

The deposit of 2000 euros will be returned to you 7 days after your departure if all went well.